

Call 1-844-640-OHIO (6446) for Medical, Food and Cash Assistance

New Phone Service Available in Ashland County in Addition to Online and In-Person Services

Ashland County Department of Job & Family Services has implemented new processes that allow you to apply, renew and complete interviews for Medical, Food and Cash assistance over the phone.

Applications

There are three ways you can apply for Medical, Food and Cash assistance:

1. Apply over the phone by calling **1-844-640-OHIO (6446)**. Case workers will assist you and ask for information from you to help determine your eligibility for these programs.
2. Apply online at **<https://benefits.ohio.gov>**.
3. Apply in person at **your local Ashland County Department of Job & Family Services office**.

Renewals

There are three ways you can renew your Medical assistance:

1. Renew over the phone by calling **1-844-640-OHIO (6446)**. Case workers will assist you and ask for information from you to help determine your eligibility.
2. Renew online at **<https://benefits.ohio.gov>**.
3. Renew in person at **your local Ashland County Department of Job & Family Services office**.

Interviews

On the date of your appointment, please call **1-844-640-OHIO (6446)** during the time listed on your appointment letter, which will be sent by mail. Follow the prompts and you will be connected with the next available case worker as quickly as possible. Please read the directions carefully and return any necessary documents by the due date. Failure to complete your scheduled appointment may result in denial or termination of benefits.

Additional Features

If you call **1-844-640-OHIO (6446)** during and outside normal business hours, a new automated system will now provide you with a current summary and status of your benefits and allow you to sign up for text message notifications regarding your benefits.

OVER THE PHONE: 1-844-640-OHIO (6446) | **ONLINE:** <https://Benefits.Ohio.Gov> | **IN-PERSON:** Local Job & Family Services Office